

Professional Services



Professional Services Benefits:

- Study your organization inside and out before designing the best solution for your storage needs.
- Deliver the planning, installation and consolidation components that ensure a smooth system implementation.
- Develop a data protection program including snapshots, backup, and restore that meets your replication and recovery needs.

Getting the Most From Your Pillar Storage System

Pillar Professional Services consultants are experienced in assessing, designing, and implementing enterprise-class storage solutions. Our experts understand the latest advances in storage technology and the increasingly important role that storage plays in the performance of highly competitive businesses.

Every company has its own unique IT challenges and staff expertise. Whether you need a basic system implementation, comprehensive application integration, or custom consulting services, our team can develop an effective storage solution that will leverage your resources, maximize utilization, and keep costs down.

System Implementation Services

To ensure your new Pillar storage system is deployed as quickly and effectively as possible, Pillar Professional Services consultants will study your organization inside and out before designing the best solution for your storage needs.

System implementation can include several components:

Planning

The best way to implement a new storage solution is to first understand your current storage environment. How is your data archived, retrieved, allocated, and managed? With a thorough understanding of your storage infrastructure and goals, Pillar Professional Services consultants can develop a detailed plan that satisfies your current storage needs and anticipates future expansion.

Installation

Pillar Professional Services consultants specialize in system setup, freeing you and your team to focus on what's really important: running your business. Rapid setup and deployment mean you can take advantage of your Pillar storage system's capabilities faster, and with appropriate planning we can have a pre-racked system ready for operation within an hour of delivery.

Consolidation

The proliferation of incompatible systems that support direct attached storage, storage area networks (SANs), and network attached storage (NAS) make it practically impossible for IT professionals to efficiently manage their storage resources. Pillar Professional Services consultants are experts at implementing Pillar's platform-agnostic systems to break down the barriers between separate storage silos.

Backup and Restore Integration Services

If you have a compatible backup and restore system, our consultants can integrate your Pillar storage system into your current infrastructure. Our team can also develop a data protection program including snapshots, backup, and restore that meets your replication and recovery needs.

Operational Services

Once your Pillar storage system is installed, Pillar Professional Services consultants can provide proactive consulting services for the life of your investment. Whether you need to expand, reconfigure, or optimize your system, our team can implement updates with minimal disruption. If you're moving to a new location or repurposing hardware for a new group, we can safely pack, ship, and redeploy your system. We can provide periodic SRM audit services to maintain your system's health and performance, deliver support for onetime events, and even provide fulltime on-site system management.

Custom Consulting Services

Pillar Professional Services consultants can tailor programs to address the unique needs of your business. Your custom consulting solution can include any combination of planning or design deliverables, deployment deliverables, and training scenarios, all designed to meet specified schedule and goals.

Corporate headquarters:

Pillar Data Systems
2840 Junction Ave.
San Jose, CA 95134
Tel: 408.503.4000
Fax: 408.503.4050

Email: sales@pillardata.com
www.pillardata.com

Pillar Data Systems takes a sensible, customer-centric approach to networked storage. We started with a simple, yet powerful idea: Build a successful storage company by creating value that others had promised, but never produced. At Pillar, we're on a mission to deliver the most cost-effective, highly available networked storage solutions on the market. We build reliable, flexible solutions that, for the first time, seamlessly unite SAN with NAS and enable multiple tiers of storage on a single platform. In the end, we created an entirely new class of storage. www.pillardata.com

